Auto Park and Page Answer Wait Timer

Last Modified on 06/10/2025 4:40 pm EDT

Feature first available:

iPECS Cloud version 7.0.

Description:

This timer determines how long a caller can be automatically parked before being sent to the 'Redirect Number in Case of Paging Retry Failure or Parking Timeout' as defined with a Hunt Group configured for Auto Park & Page.

Programming:

This timer is defined in Customer Manager -> Company -> System Tone & Timer.

NOTE: While range is in seconds from 1 to 600, it's recommended to hold the call between 3 - 5 minutes, as callers will always feel as though they've been on hold longer.

