

Auto Park Index Range

Last Modified on 06/10/2025 11:03 am EDT

Feature first available:

iPECS Cloud version 7.0.

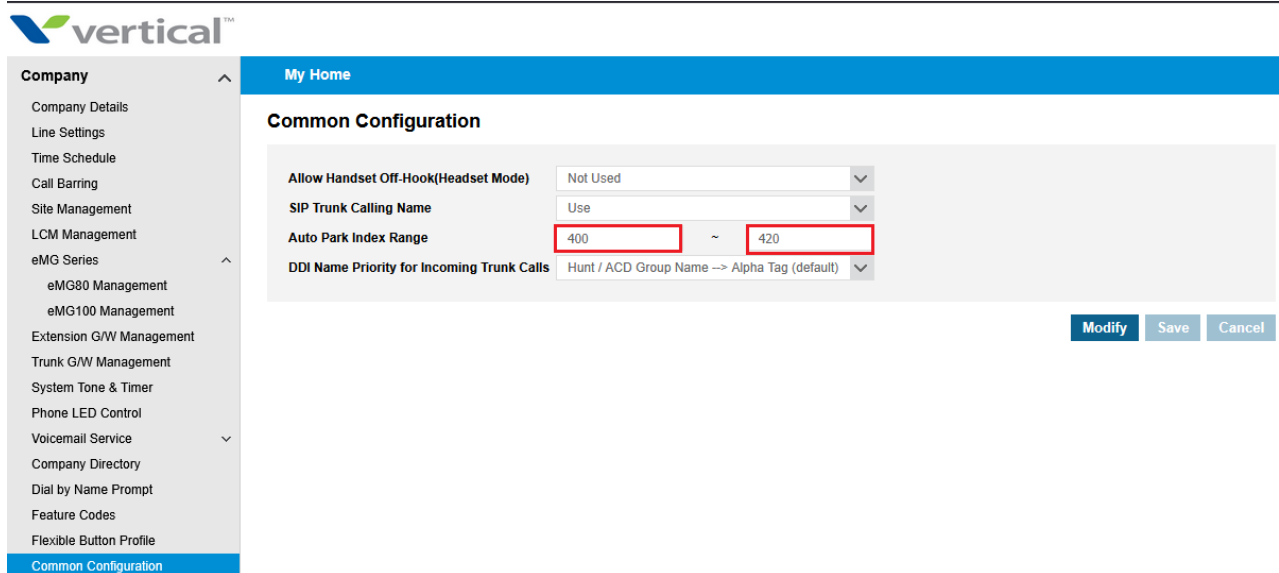
Description:

This defines a range of Park Zones available to which a caller can be parked when calling a Hunt Group configured for the Auto Park & Page feature.

Programming:

NOTE: While the minimum value is 000 and maximum is 999, we recommend not using the entire range here; but rather a smaller range somewhere in the middle.

Programming for this range is located in Customer Manager -> Company -> Common Configuration.



The screenshot displays the Vertical iPECS Cloud interface. On the left is a navigation menu under the 'Company' header, listing various configuration options. The 'Common Configuration' option is selected and highlighted in blue. The main content area, titled 'My Home' and 'Common Configuration', shows several settings. The 'Auto Park Index Range' is configured with a minimum value of 400 and a maximum value of 420, separated by a tilde (~). The other settings shown are 'Allow Handset Off-Hook(Headset Mode)' set to 'Not Used', 'SIP Trunk Calling Name' set to 'Use', and 'DDI Name Priority for Incoming Trunk Calls' set to 'Hunt / ACD Group Name -> Alpha Tag (default)'. At the bottom right of the configuration area are three buttons: 'Modify', 'Save', and 'Cancel'.

Setting	Value
Allow Handset Off-Hook(Headset Mode)	Not Used
SIP Trunk Calling Name	Use
Auto Park Index Range	400 ~ 420
DDI Name Priority for Incoming Trunk Calls	Hunt / ACD Group Name -> Alpha Tag (default)