

WebHID support added for Chrome and Edge

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Feature first available:

iPECS Cloud version 6.1.

License Required:

iPECS Cloud Premium or Premium Plus licensing is required to use this feature.

Description:

WebHID (Web Human Interface Devices)

- Allows Web applications to interact with human interface devices (HIDs), such as a headset.
 - This simplifies deployment of supported headsets by removing the need for several middleware components previously required such as:
 - Browser extension
 - SDK library for browser
- WebHID integration lets you control your calls without using a vendor-specific headset application.
- WebHID provides a way to implement device-specific logic in JavaScript.
- Safari doesn't support WebHID. Yealink Headsets in Bluetooth mode don't support the remote Call Control.

Supported models:

The initially supported models for this release are the Yealink BH71 and BH76 by way of the of the Yealink USB dongle model BT51.