

iPECS ONE - Chat disable

Last Modified on 05/15/2024 2:20 pm EDT

Feature first available:

iPECS Cloud version 6.1.

License Required:

iPECS Cloud Premium or Premium Plus licensing is required to use this feature.

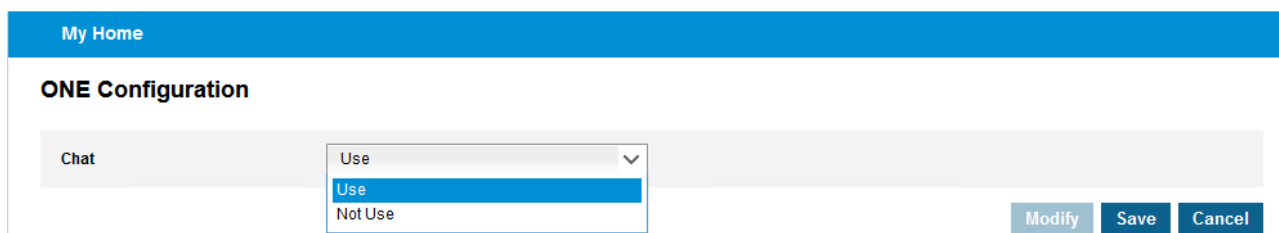
Description:

iPECS ONE Chat applet can now be enabled / disabled on a tenant-wide basis.

Programming:

Once logged on to the Customer Manager web interface, go to Call Manager -> iPECS One -> ONE Configuration.

If you disable this, relaunch your iPECS One applications and the chat option will no longer be present.



The screenshot shows a web interface with a blue header bar labeled "My Home". Below the header, the page title is "ONE Configuration". A configuration row for "Chat" is visible, with a dropdown menu currently open. The dropdown menu lists three options: "Use" (which is highlighted in blue), "Use", and "Not Use". To the right of the dropdown menu are three buttons: "Modify", "Save", and "Cancel".