

Paging Group Set Up

Last Modified on 07/18/2025 4:34 pm EDT

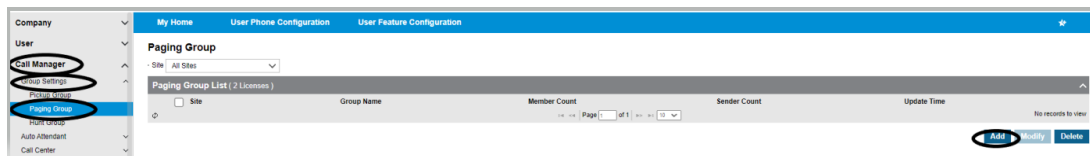


Setting Up a Paging Group

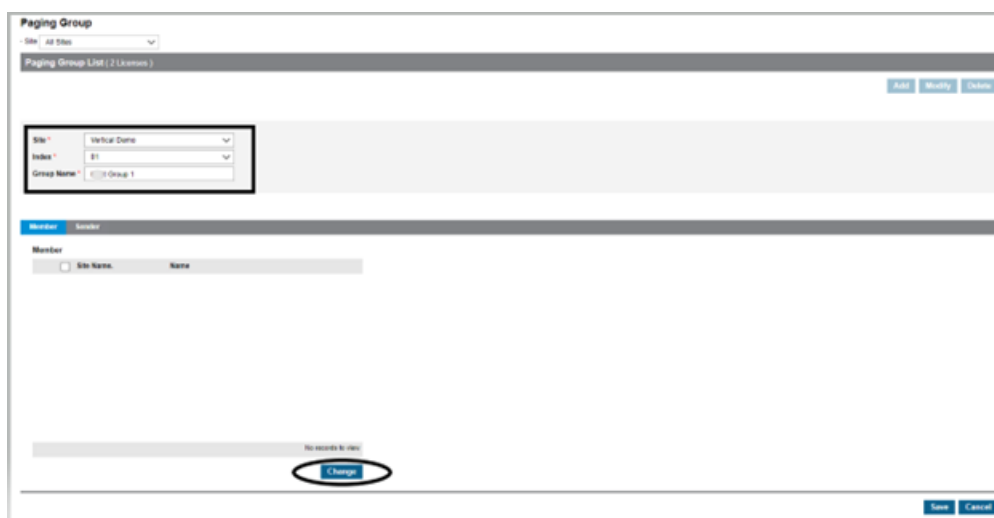
For accounts who want to page over the phones, this is the process for setting that up.

First off make sure that you have the hunt group licenses on the customer account. To request no charge features, such as paging, please consult this [previous iPECS Insights article](#).

Within the customer manager portal, click on Call Manager, next click on Group Settings,, and Paging Group. Click Add to create a new paging group



Select the site to create this paging group for, if you have multiple sites within this tenant, click the drop down to select the paging group number (01-99), name the paging group, then click Change at the bottom of the screen to add members



Click on the box next to the users you wish to add to RECEIVE a page in this paging group, then click the arrow pointing to the left to move these users to the Member field

Member		Available	
<input type="checkbox"/>	Site Name. Name	<input type="checkbox"/>	Site Name. Name
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo Toni One Test (100)
<input type="checkbox"/>		<input checked="" type="checkbox"/>	Vertical Demo Kim Mac (104)
<input type="checkbox"/>		<input checked="" type="checkbox"/>	Vertical Demo Kim Mac 2 (105)
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo Jason Stucker (106)
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo Rich B VVX 410 (107)
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo Kim Test (109)
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo Door Box (110)
<input type="checkbox"/>		<input type="checkbox"/>	Vertical Demo ACD 112 (112)
<input type="checkbox"/>		<input checked="" type="checkbox"/>	Vertical Demo Scott Feuchter (114)
<input type="checkbox"/>		<input checked="" type="checkbox"/>	Vertical Demo Kevin Galayda (201)

Once all your users are in the Members list, click Save (you will be asked to approve the save and then click OK to accept changes)

Member		Available	
<input type="checkbox"/>	Site Name. Name	<input type="checkbox"/>	Site Name. Name
<input checked="" type="checkbox"/>	Vertical Demo Kim Mac (104)	<input type="checkbox"/>	Vertical Demo Toni One Test (100)
<input checked="" type="checkbox"/>	Vertical Demo Kim Mac 2 (105)	<input type="checkbox"/>	Vertical Demo Jason Stucker (106)
<input checked="" type="checkbox"/>	Vertical Demo Scott Feuchter (114)	<input type="checkbox"/>	Vertical Demo Rich B VVX 410 (107)
<input checked="" type="checkbox"/>	Vertical Demo Kevin Galayda (201)	<input type="checkbox"/>	Vertical Demo Kim Test (109)

The screen will reset, click on the Paging Group you have created, and you will see the members you have created to RECIEVE a page in the lower part of the screen. Next click on Sender option on the grey bar to select the users allowed to MAKE a page for that group

	Site	Group Name	Member Count	Sender Count
1	<input checked="" type="checkbox"/> Vertical Demo	Paging Group 1	4	5

Page 1 of 1

Site * Vertical Demo
Index * 01
Group Name * Paging Group 1

Member	
<input type="checkbox"/>	Site Name. Name
<input type="checkbox"/>	Vertical Demo Kim Mac (104)
<input type="checkbox"/>	Vertical Demo Kim Mac 2 (105)
<input type="checkbox"/>	Vertical Demo Scott Feuchter (114)
<input type="checkbox"/>	Vertical Demo Kevin Galayda (201)

Click on the box next to the users you wish to add to this paging group to be able to MAKE a page to this group (the senders do not need to be the same as the members), then click the arrow pointing to the left to move these users to the Member field

Member

Sender

Sender

	Site Name.	Name	All Group
	<input type="checkbox"/>		<input type="checkbox"/>

No records to view

Change

Available

	Site Name.	Name
1	<input type="checkbox"/> Vertical Demo	Toni One Test (100)
2	<input checked="" type="checkbox"/> Vertical Demo	Kim Mac (104)
3	<input checked="" type="checkbox"/> Vertical Demo	Kim Mac 2 (105)
4	<input checked="" type="checkbox"/> Vertical Demo	Jason Stucker (106)
5	<input checked="" type="checkbox"/> Vertical Demo	Rich B VVX 410 (107)
6	<input checked="" type="checkbox"/> Vertical Demo	Kim Test (109)
7	<input type="checkbox"/> Vertical Demo	Door Box (110)
8	<input type="checkbox"/> Vertical Demo	ACD 112 (112)
9	<input type="checkbox"/> Vertical Demo	Scott Feuchter (114)
10	<input type="checkbox"/> Vertical Demo	DN 155 (155)

View 1 - 24 of 24

Save

Once all you users are in the Sender field, click Save (you will be asked to approve the save and then click OK to accept changes)

Member

Sender

Sender

	Site Name.	Name	All Group
1	<input type="checkbox"/> Vertical Demo	Kim Mac (104)	<input type="checkbox"/>
2	<input type="checkbox"/> Vertical Demo	Kim Mac 2 (105)	<input type="checkbox"/>
3	<input type="checkbox"/> Vertical Demo	Jason Stucker (106)	<input type="checkbox"/>
4	<input type="checkbox"/> Vertical Demo	Rich B VVX 410 (107)	<input type="checkbox"/>
5	<input type="checkbox"/> Vertical Demo	Kim Test (109)	<input type="checkbox"/>

View 1 - 5 of 5

Change

Available

	Site Name.	Name
1	<input type="checkbox"/> Vertical Demo	Toni One Test (100)
2	<input type="checkbox"/> Vertical Demo	Door Box (110)
3	<input type="checkbox"/> Vertical Demo	ACD 112 (112)
4	<input type="checkbox"/> Vertical Demo	Scott Feuchter (114)
5	<input type="checkbox"/> Vertical Demo	DN 155 (155)
6	<input type="checkbox"/> Vertical Demo	Kevin Galayda (201)
7	<input type="checkbox"/> Vertical Demo	Kevin Galayda 2 (202)
8	<input type="checkbox"/> Vertical Demo	Darrell Van Wagner (203)
9	<input type="checkbox"/> Vertical Demo	Darrell Van Wagner 2 (204)
10	<input type="checkbox"/> Vertical Demo	Eric Caughenbaugh (205)

View 1 - 19 of 19

Save

Congratulations, your paging group is ready to be tested.