

Hot Desk User Supports Shared Lines

Last Modified on 01/03/2024 9:14 pm EST

Feature first available:

iPECS Cloud version 6.0.

License Required:

iPECS Shared licensing is required to use this feature.

Description:

Register Hot Desk Users as Virtual Users in User Setup, which allows them to be registered as Shared Line member

Programming:

[Customer Manager Portal](#) > User > User Setup

- Register a Hot Desk User in the User Setup

The screenshot displays the 'User Setup' interface. At the top, there is a search bar with 'Site' and 'Extension' dropdowns. Below this is a 'User List' table with columns for Site, Extension, Name, Package, Direct Dial Call Number, Call Barring, Device, and Update Time. The table contains five rows, with the fourth row (Extension 0901) selected. Below the table is a detailed configuration form for the selected user. The form includes fields for Extension (0901), Name (0901), Site (Main), Group Member Type (Single site group members), Portal ID (0901@35.com), Password, E-mail, AAD ID, Package (Empty User Pack (27)), User Type (Single Client), Direct Dial Call Number (NONE), Call Barring (Site Call Barring), and Outgoing Caller ID (Company Outgoing Caller ID).

Site	Extension	Name	Package	Direct Dial Call Number	Call Barring	Device	Update Time
<input type="checkbox"/> Main	0997	0997	Empty User Pack		common	1030,iPECS One Premium	2022-09-26 17:31:28
<input type="checkbox"/> Main	01230	test vqm	Empty User Pack		common	1030,iPECS One Premium	2022-09-26 16:12:58
<input type="checkbox"/> Main	01401	test 1401	Empty User Pack		common	IP-DECT 110	2022-07-11 16:02:13
<input checked="" type="checkbox"/> Main	0901	0901	Empty User Pack		common	HotDesk User	2022-10-06 14:23:23
<input type="checkbox"/> Main	0965	0965	Empty User Pack		common	1030is,iPECS One Premium	2022-06-12 13:28:09

Extension * 0901 2 - 5 Digit
Name * 0901 Last name This name is also used for phone display name.
Site * Main
Group Member Type * Single site group members Multi site group members
Portal ID * 0901@35.com
Password * At least 8 characters. Max. 15 characters.
E-mail *
AAD ID *
Package * Empty User Pack (27) Change
User Type * Single Client ?
Direct Dial Call Number * NONE
Call Barring * Site Call Barring common
Outgoing Caller ID * Company Outgoing Caller ID 024801027

- In previous versions of User Setup, it was not possible to register a Hot Desk User as a member of a Shared Line. However, with P6.0, it is now possible.
- [Customer Manager Portal](#) > Call Manger > Shared Line

Shared Line

Site: All Sites

Shared Line List (20 Licenses)						
	Site	Digit Number	Direct Dial Call Number	Description	Digit Number Setting	Update Time
1	<input checked="" type="checkbox"/> Main	555	024801028		⚙	2022-06-29 15:39:17
2	<input type="checkbox"/> Main	3748	024801030	test	⚙	2022-05-02 15:47:36
3	<input type="checkbox"/> Main	3000			⚙	2022-01-10 14:10:49

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[Add](#) [Modify](#)

Site * Main

Digit Number * 555 2 - 5Digit

Forward to VM Not Used

AutoDial Digit 12345

Direct Dial Call Number 024801028

Description

Member

Member					Available			
<input type="checkbox"/>	Extension	Name	Device	Button	Ring Option	<input type="checkbox"/>	Extension	Name
						1	<input type="checkbox"/>	0097 0097
						2	<input type="checkbox"/>	01230 test vpm
						3	<input type="checkbox"/>	0965 0965
						4	<input type="checkbox"/>	1002 1002
						5	<input type="checkbox"/>	1003 1003

No records to view

[Change](#)