

Display Saved Outside Party Name When Reviewing Voicemail via User Portal

Last Modified on 01/02/2024 6:43 pm EST

Feature first available:

iPECS Cloud version 6.0.

License Required:

No iPECS licensing is required to use this feature.

Description:

Overview

- If caller ID is registered in Group Speed Dial in Company Directory, the caller's name will be present in the voicemail list in the User portal.

Customer User > Inbox > voicemail message

Voicemail Message

Number: 100 (Extension)

Voicemail Storage Usage / MAX: 0.18 (MB) / Unlimited (MB)

ALL | Caller Number: | Date/Time: 2023-05-08 | 00 | Hour: 00 | Min.: 2023-06-13 | 00 | Duration: 00 | Min.: | Duration: 00 | Hour: 00 | Min.: 00 | Sec.: 00 | Hour: 00 | Min.: 00 | Sec.: 00

[Search](#) [Download](#)

Mail List	Caller Number	Caller Name	Start Time	End Time	Duration	Play	Down	Priority	Read Status
1	024801001	VM Name Test	2023-06-12 07:18:22	2023-06-12 07:18:26	00:00:04	▶	▶	normal	N
2	024801000	Andy Park	2023-06-12 07:15:10	2023-06-12 07:15:14	00:00:04	▶	▶	normal	N

Page 1 of 1 | View 1 - 2 of 2

[Delete All](#) [Delete](#)

Programming:

Customer Manager > Company > Company Directory > Assign Group Speed Dial

Company Directory

First Name: | Search

Group Speed Dial Summary

Directory List (MAX: 10000)	First Name	Last Name	Work	Mobile	Fax	Other	Company	Department	E-mail	Group Speed Dial	AAD	ONE Sync.	Update Date
1	Andy	Park	024801000	5678	7777	1111	3345	3333	test2@daum.net	0001	No	Yes	2023-06-12 15:05
2	Bumsoo	Rim	2133445	1234	67898	5555	4444	2222	test1@daum.net	1000	No	Yes	2023-03-13 19:26
3	Bumsoo	Rim	33333333	1234	67898	5555	4444	2222	test1@daum.net		No	Yes	2023-05-11 16:15
4	John	Lee	22222222	5678	7777	1111	3345	3333	test2@daum.net		No	Yes	2023-06-12 15:05
5	VM Name Test		024801001	2222	1111	4444	3333	5555	test3@daum.net	0000	No	Yes	2023-03-15 15:15
6	VM Name Test		11111111	2222	1111	4444	3333	5555	test3@daum.net		No	Yes	2023-05-11 16:15
7	Youngjoo	Yang	903								Yes	Yes	2023-05-15 17:26
8	Youngjoo	Yang	904								Yes	Yes	2023-05-15 17:26
9	Youngjoo	Yang	905								Yes	Yes	2023-05-15 17:26
10	Youngjoo	Yang	906								Yes	Yes	2023-05-15 17:26

Page 1 of 51 | View 1 - 10 of 508

[Add](#) [Modify](#) [Delete](#) [Delete All](#) [List Download](#) [Format Download](#) [Upload](#) [iPECS One All Apply](#)