# Voice Mail Schedule for Shared Line

## Feature first available:

iPECS Cloud version 6.0.

## License Required:

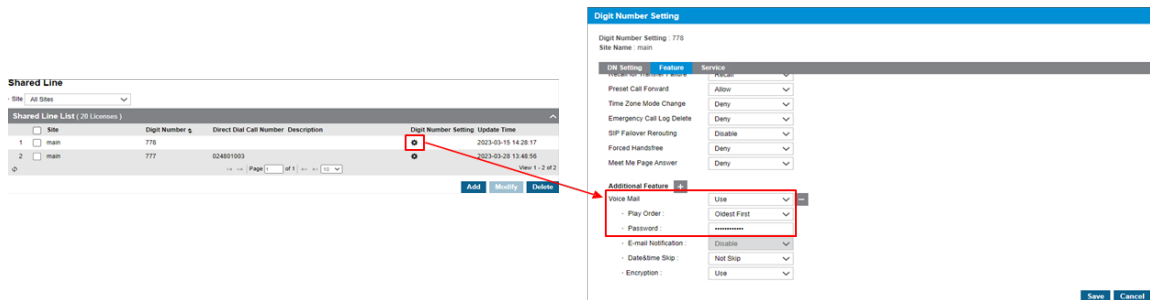Shared line licenses

## Description:

Allows a schedule to a Shared Line, similarly as you can to an Auto Attendant.  you can open and close the shared line and upload a greeting to a Shared Line mailbox.

## Programming:

## Configuration

- Before setting up, the Customer Manager needs to check that there is a Shared Line to specify the Voice Mail schedule and it is enabled to use the Voice Mail feature.
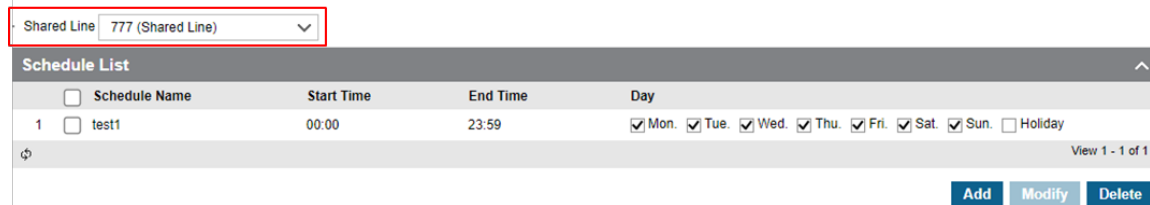
Customer Manager Portal > Call Manager > Shared Line



- Next Select a Shared Line to specify the Voice Mail schedule.

Customer Manager Portal > Company > Voicemail Service > Shared Line Schedule



- The Customer Manager can add, modify and delete schedules.

※ Holiday schedule follows the company schedule.

Customer Manager Portal > Company > Time Schedule

| Item | Description |
| --- | --- |
| Schedule Name | Name of the schedule (Max 24 characters) |
| Greeting | Upload greeting file as wav format (8KHz/16bit/Mono) |
| Start Time | Set Start (HH:MM) time of the schedule |
| End Time | Set End (HH:MM) time of the schedule |
| Day | Select day(s) to apply defined schedule |