Click-to-Dial Option in iPECS ONE

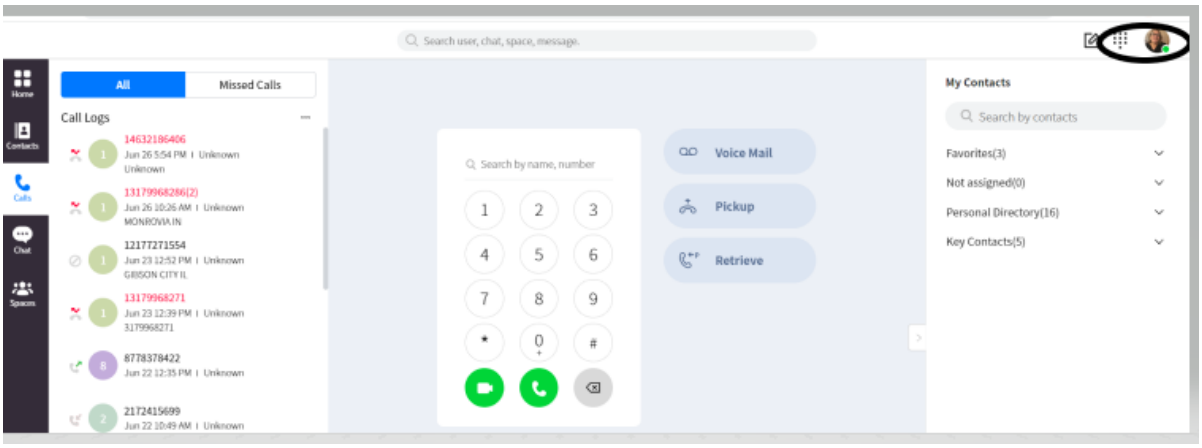
Last Modified on 07/18/2025 4:32 pm EDT

Any iPECS Premium or Premium Plus Desktop User has access to the Click to Dial option.

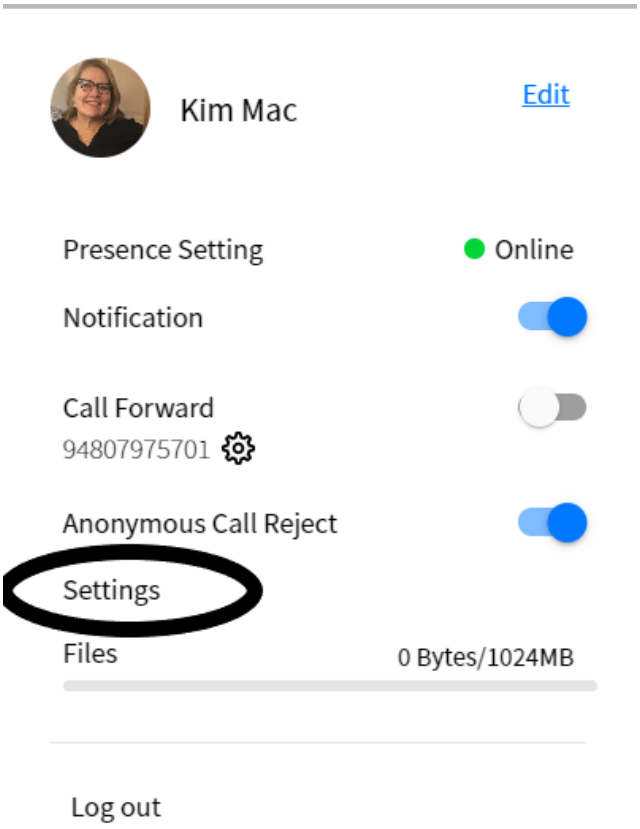
See the below for the steps to get it set up.

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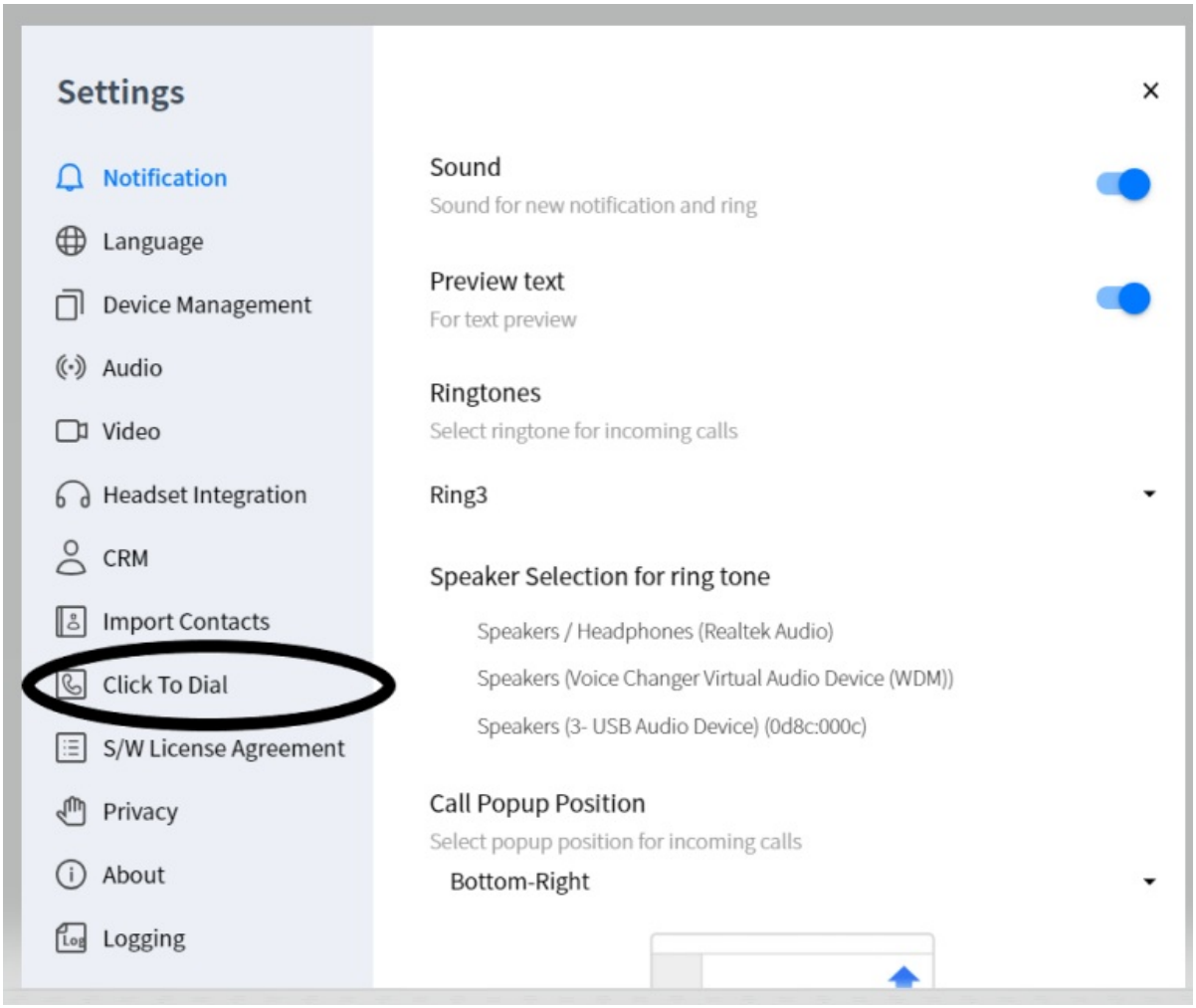
1. **Open iPECS ONE in Chrome. Click on your photo or initials in the upper right-hand corner of the screen.**



2. **Click on "Settings".**

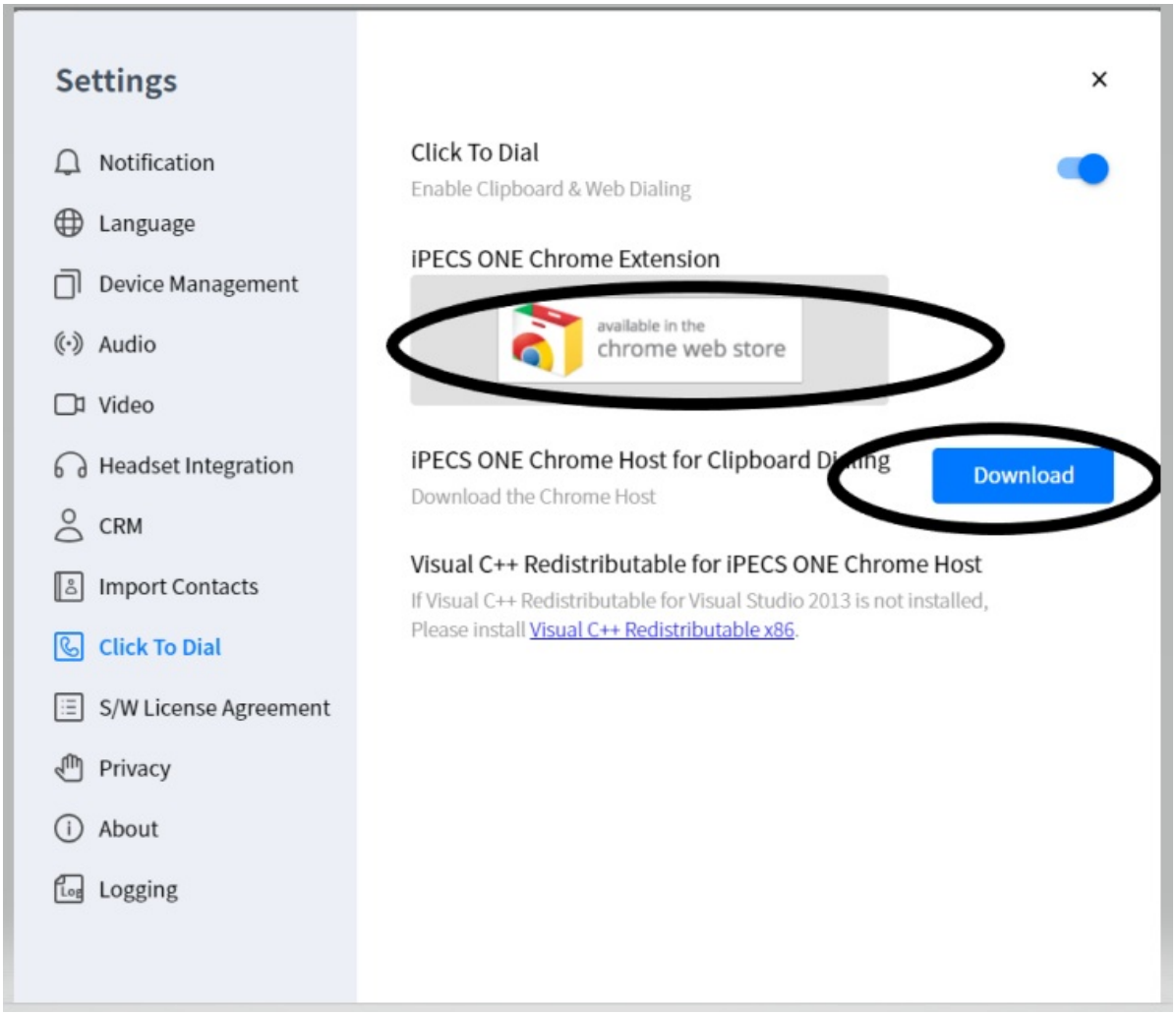


3. **Next, click on "Click To Dial".**

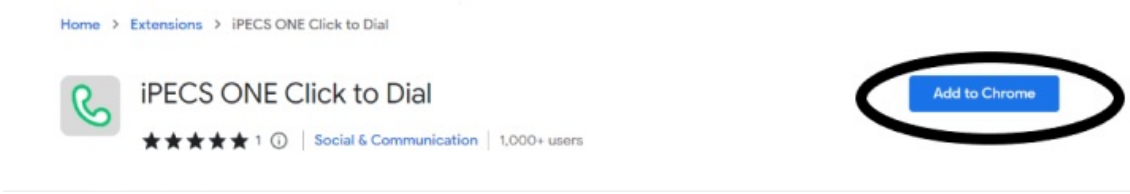


4. **You must download the iPECS ONE Chrome Extension. Click the "Available in the Chrome Web Store" icon to download, then download the iPECS ONE Chrome Host for Clipboard.**

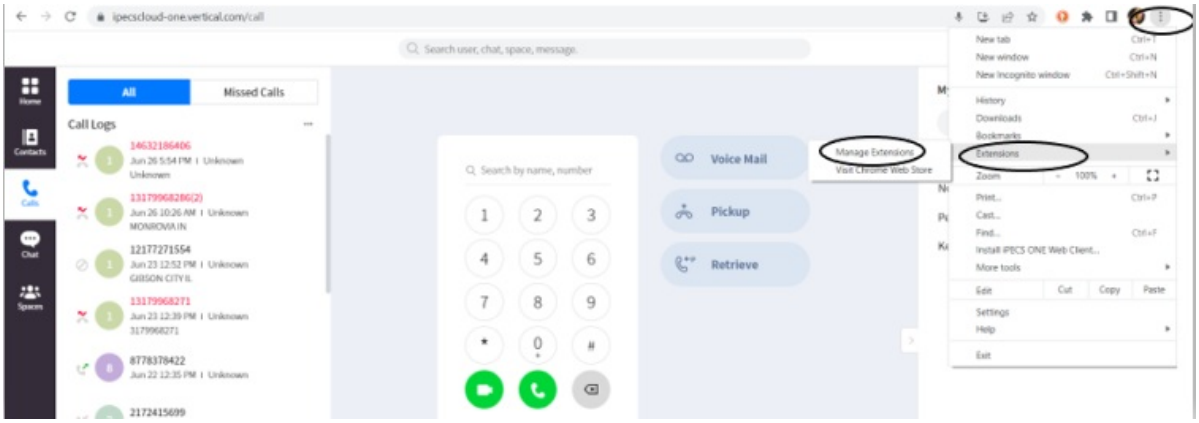
   If the feature does not work, you may need to install Visual C++ Redistributable for iPECS ONE Chrome Host (see the third option in the screen below). Please note when you download it, it will require a restart.



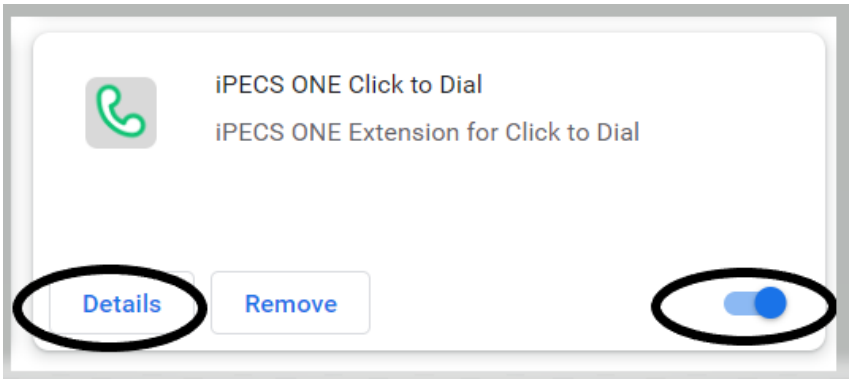
5. **Once you click on the iPECS ONE Chrome Extension, this will open up in another Window, click "Add to Chrome" to install.**



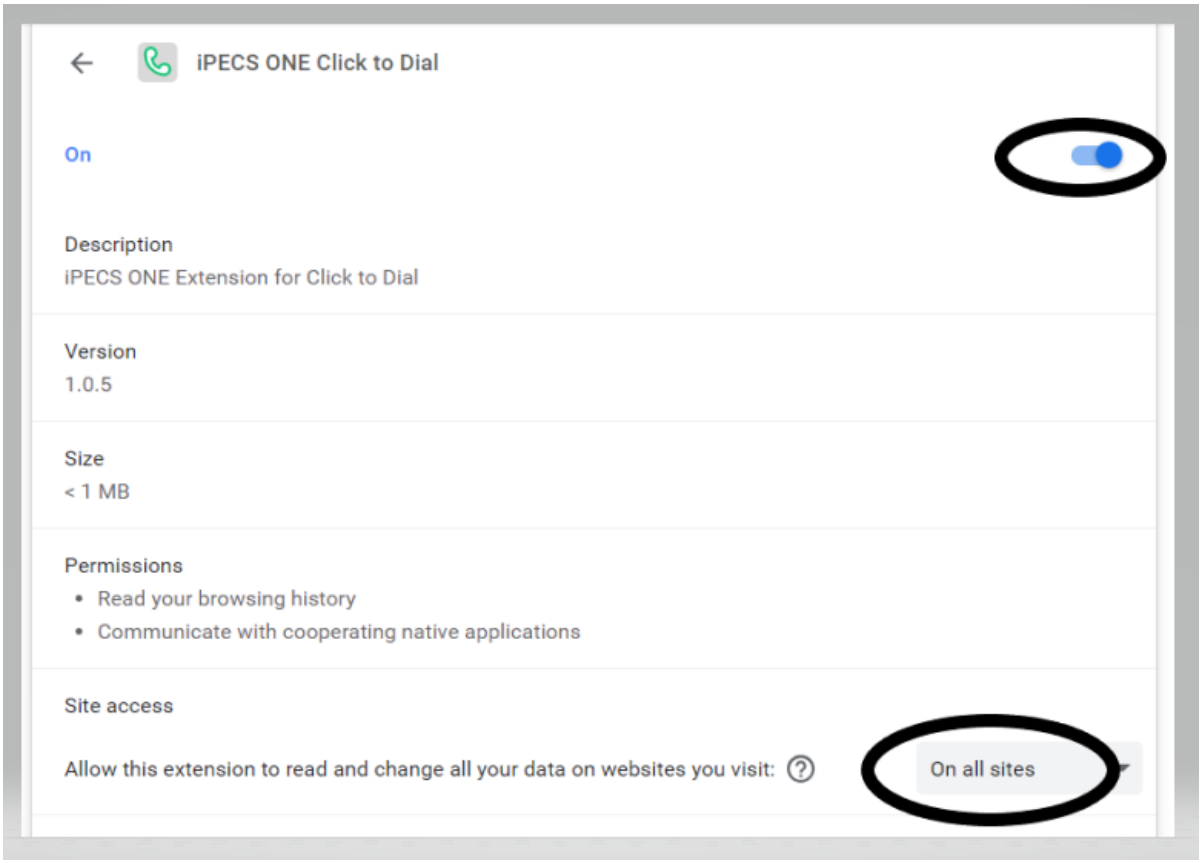
6. **With the iPECS ONE Chrome Extension installed, open Chrome, then open the extensions settings. Click the three dots in the upper right-hand corner, then click on "Extensions" and "Manage Extensions".**



7. Depending on how many Chrome extensions you have downloaded, find iPECS ONE. Make sure you turn on the feature indicated on the right-hand side of the extension pop-up. Then Click "Details" for the remaining options you will need to activate.



8. The Chrome extension can also be turned on and off here (upper right-hand corner). Make sure that the option is turned on for all sites. Alternatively, you can select specific sites.



9. **Finally, to now use iPECS ONE Click-to-Dial when viewing a phone number on a web page, an email, a document, etc., highlight the number you wish to dial, right-click, and copy. As soon as you copy the number, you will see the toast pop-up (as indicated below) in the lower right corner of your screen. Click the highlighted yellow "Click here to dial" to place a call via your iPECS Cloud Desktop client.**

   If you highlight a number and want to close the iPECS ONE clipboard, click on the arrow in the top right corner of the pop-up to close it.

