Add Click-to-Dial Option in iPECS ONE
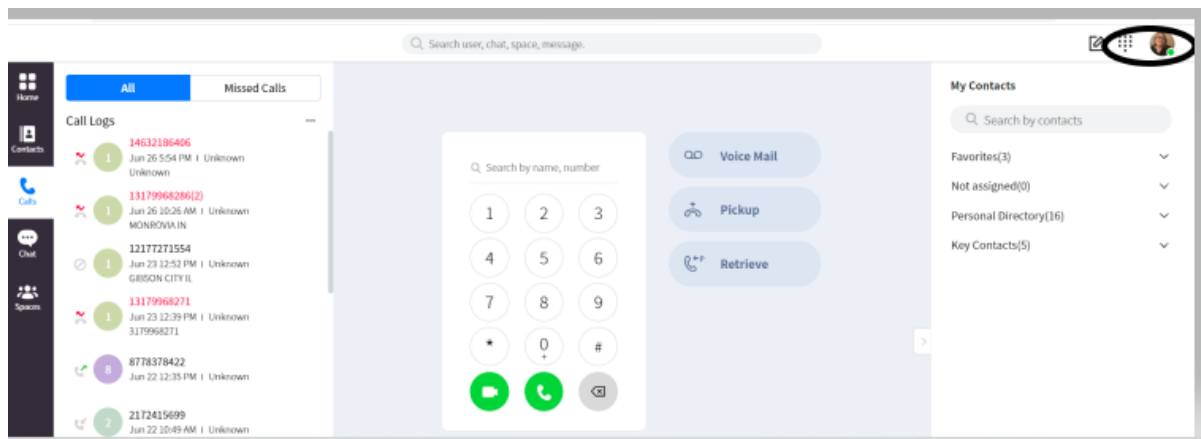
Any iPECS Premium or Premium Plus Desktop User has access to the Click to Dial option.

See the below for the steps to get it set up.

1. **Open iPECS ONE in Chrome. Click on your photo or initials in the upper right-hand corner of the screen.**

2. **Click on "Settings".**

Kim Mac   Edit

Presence Setting   ● Online

Notification   [toggle on]

Call Forward   [toggle off]
94807975701 ⚙

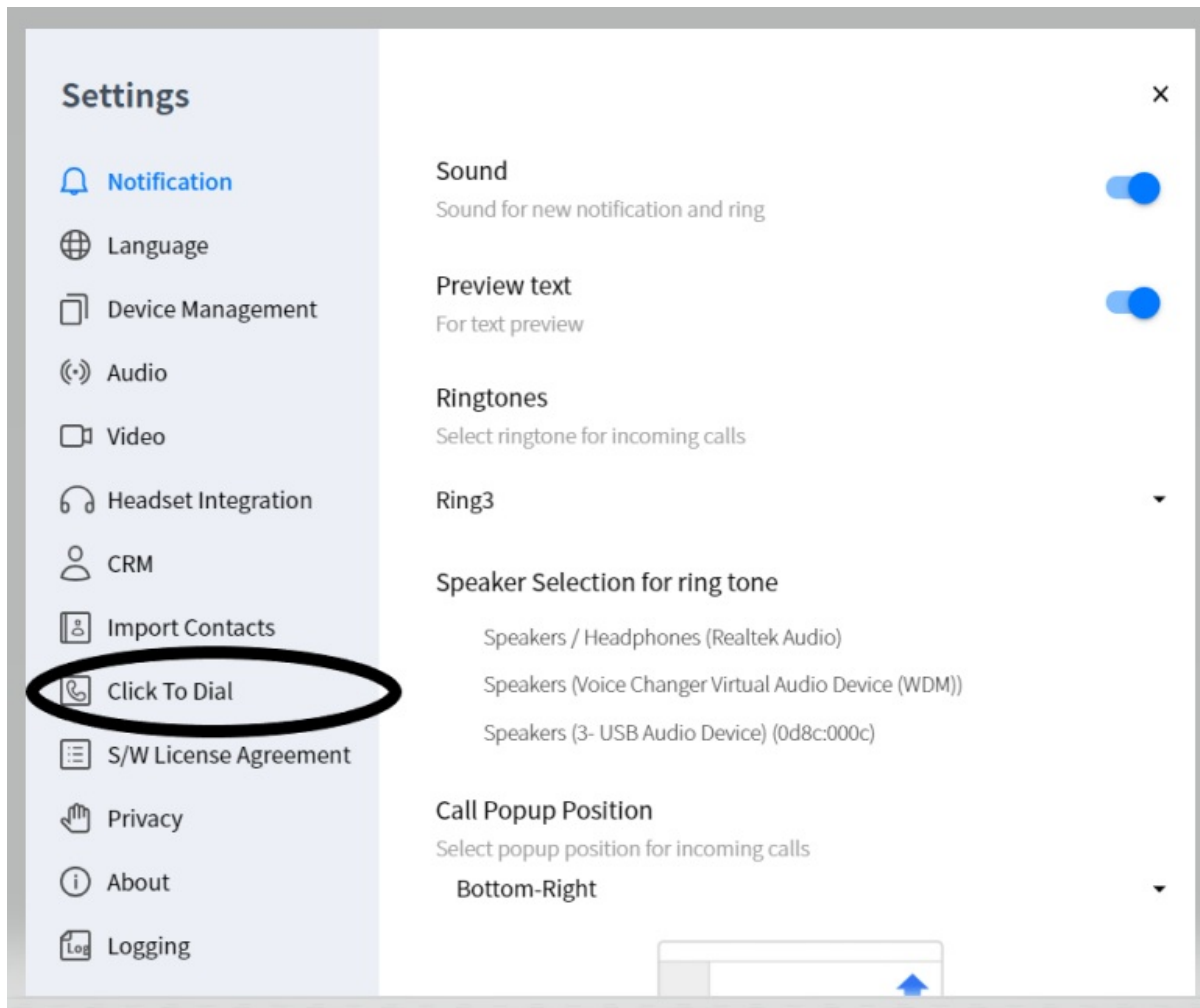Anonymous Call Reject   [toggle on]

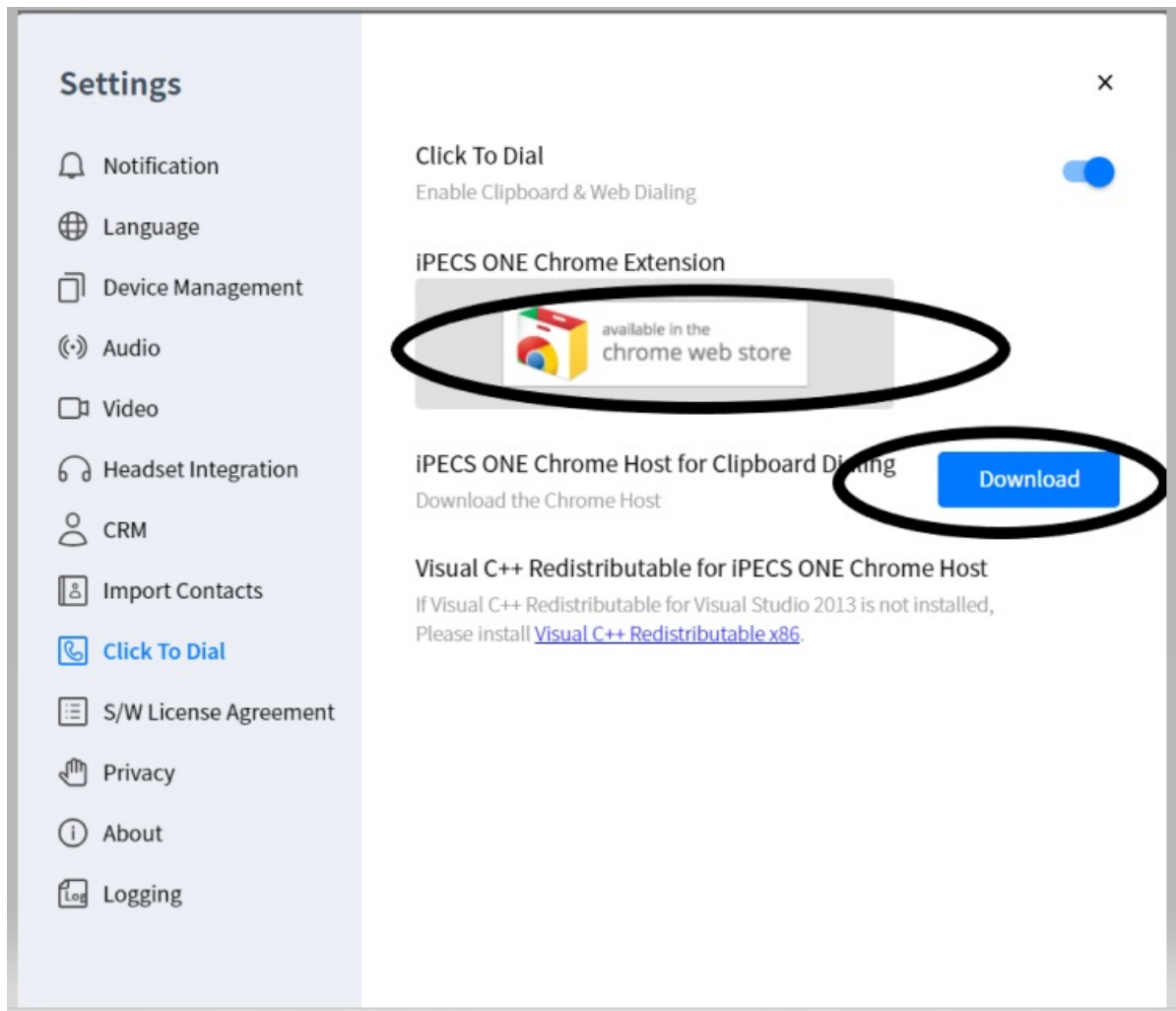Settings

Files   0 Bytes/1024MB
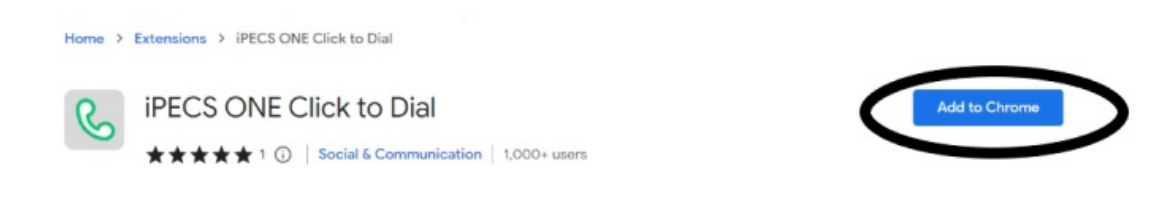
Log out

3. **Next, click on "Click To Dial".**

4. **You must download the iPECS ONE Chrome Extension. Click the "Available in the Chrome Web Store" icon to download, then download the iPECS ONE Chrome Host for Clipboard.**
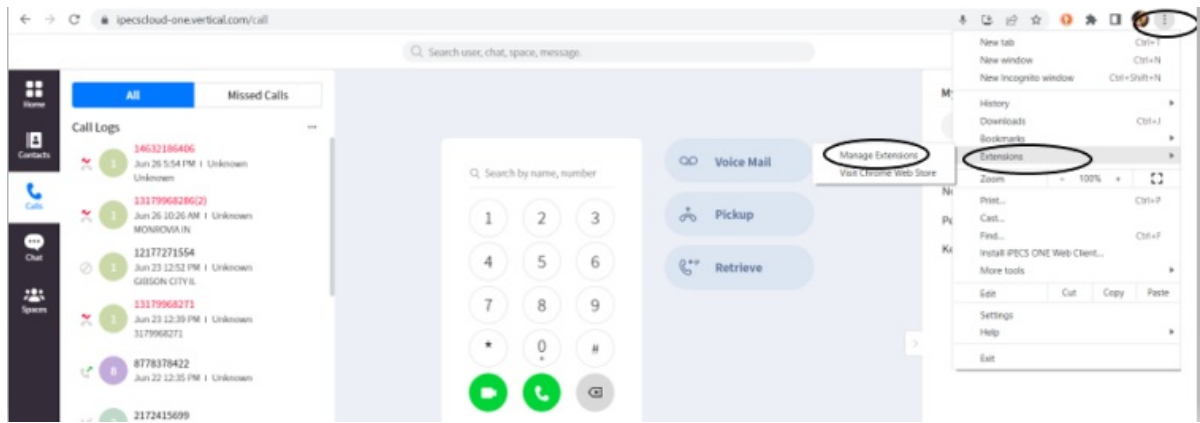
   If the feature does not work, you may need to install Visual C++ Redistributable for iPECS ONE Chrome Host (see the third option in the screen below). Please note when you download it, it will require a restart.
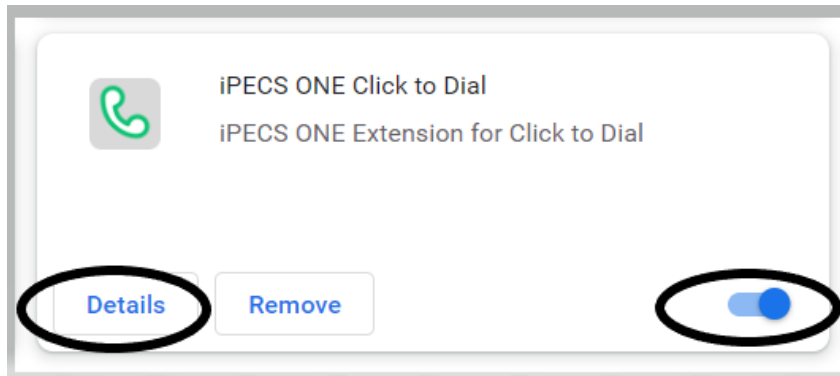
5. **Once you click on the iPECS ONE Chrome Extension, this will open up in another Window, click "Add to Chrome" to install.**
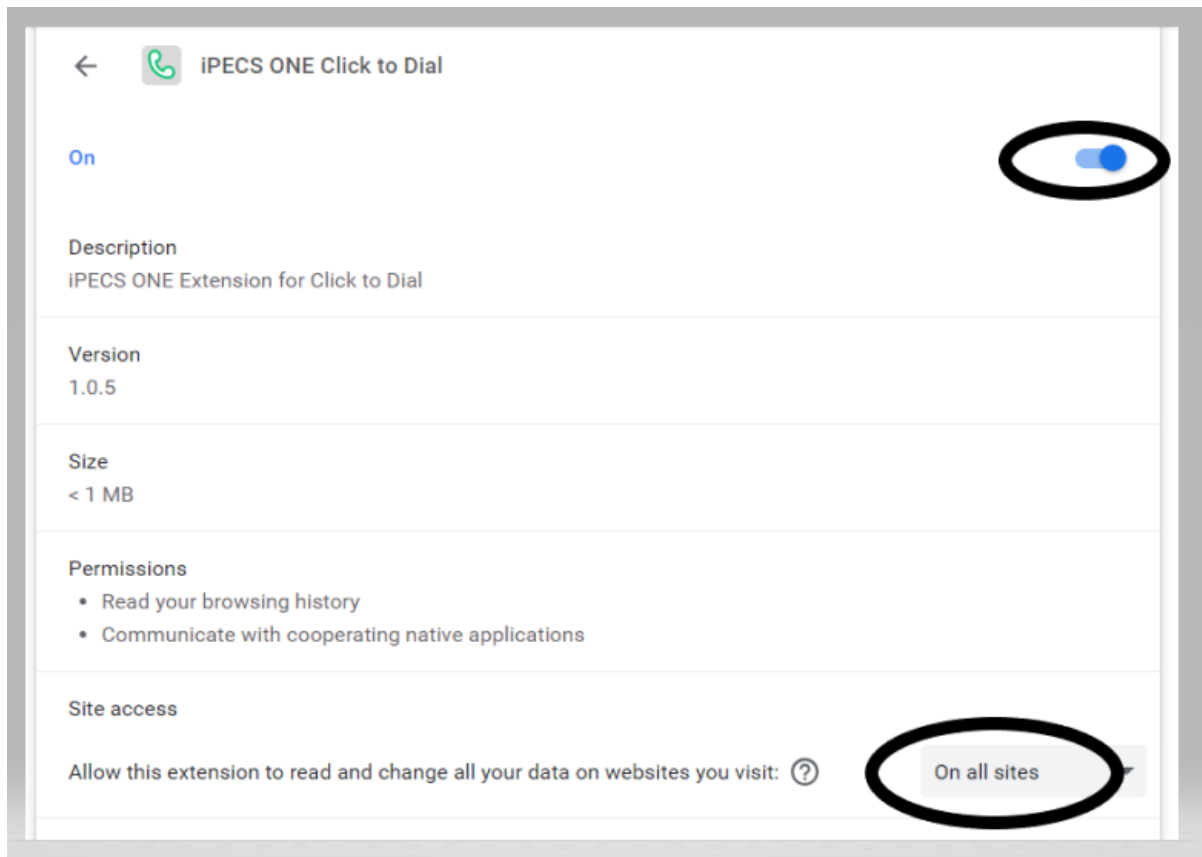

6. **With the iPECS ONE Chrome Extension installed, open Chrome, then open the extensions settings. Click the three dots in the upper right-hand corner, then click on "Extensions" and "Manage Extensions".**

7. Depending on how many Chrome extensions you have downloaded, find iPECS ONE. Make sure you turn on the feature indicated on the right-hand side of the extension pop-up. Then Click "Details" for the remaining options you will need to activate.

8. The Chrome extension can also be turned on and off here (upper right-hand corner). Make sure that the option is turned on for all sites. Alternatively, you can select specific sites.

9. Finally, to now use iPECS ONE Click-to-Dial when viewing a phone number on a web page, an email, a document, etc., highlight the number you wish to dial, right-click, and copy. As soon as you copy the number, you will see the toast pop-up (as indicated below) in the lower right corner of your screen. Click the highlighted yellow "Click here to dial" to place a call via your iPECS Cloud Desktop client.

If you highlight a number and want to close the iPECS ONE clipboard, click on the arrow in the top right corner of the pop-up to close it.