

# Flexible Button Profile

Last Modified on 12/02/2021 6:51 pm EST

Feature first available:

iPECS Cloud version 4.0.

Description:

Allows creation / customization of telephone templates that can be applied to user's phone.

Programmability:

The Profiles themselves can be created under the Customer Manager (CM) login under Company -> Flexible Button Profile. Here you can create or rename a profile as well as see what extensions have the profile applied to them.

Recommendation: Name the profile with the phone type and some descriptive word or short phrase. While the description can be useful, it does not show when you go to apply a profile to a phone.

NOTE: While the profile name below shows 30 characters (max characters currently untested), only 28 characters will show when you try to apply to a user (this is shown in a later screenshot).

**Company** ^

- Company Details
- Line Settings
- Time Schedule
- Call Barring
- Site Management
- LCM Management
- eMG Series v
- Extension G/W Management
- Trunk G/W Management
- System Tone & Timer
- Phone LED Control
- Voicemail Service v
- Company Directory
- Dial by Name Prompt
- Feature Codes
- Flexible Button Profile**
- Common Configuration
- Company Group

**User** ^

- User Setup
- User Phone Configuration
- User Feature Configuration
- Account Information

**Call Manager** v

**My Home**

## Flexible Button Profile

Profile Button Setting

	Profile Name	Device Type	Description
1	<input checked="" type="checkbox"/> 123456789012345678901234567890	LIP	
2	<input type="checkbox"/> 9030	LIP	

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Add Modify Del

### Profile Applied Phone List

Extension	Site Name	User Name	Device	MAC Address
φ				

φ << << Page 1 of 1 >> >> 20 No records to display

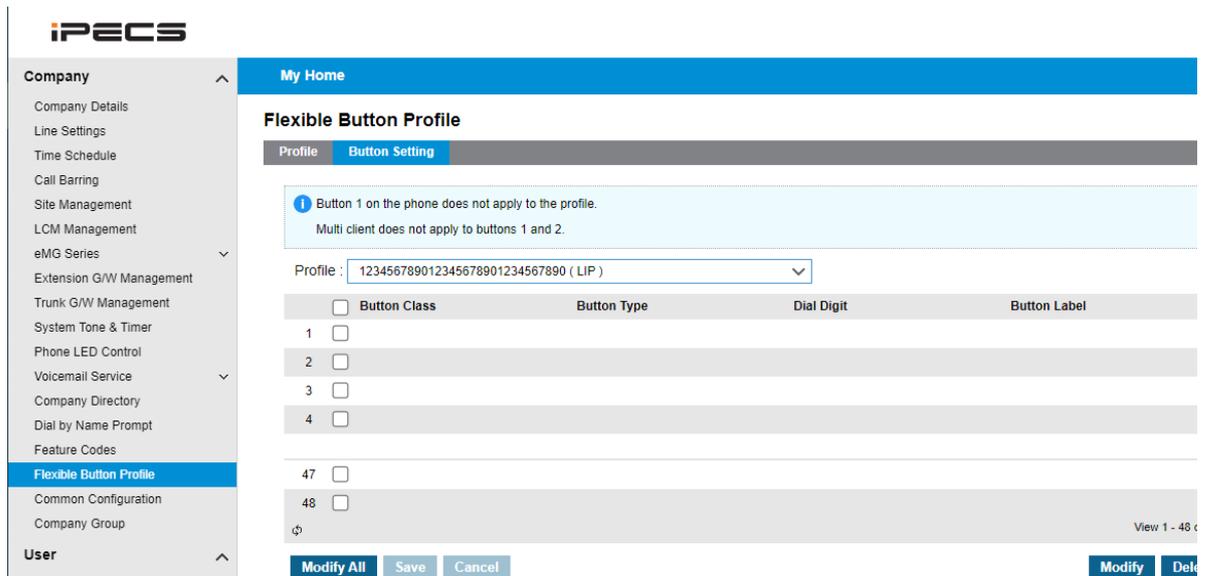
Profile Name \* 123456789012345678901234567890

Device Type \* LIP

Description

Select the Profile, then at the bottom of the page, click either 'Modify All' or select the desired buttons and then click 'Modify'.

NOTE: The information at the top shows that depending on the user's configuration, Single-client accounts cannot program button 1 while Multi-client accounts cannot program buttons 1 or 2 as these are already pre-allocated. This thus makes the number of buttons programmable on the profile 47 or 46 respectively.



The buttons themselves can be...

- Left blank (NONE)
- Set to 'Digit' which sets the Button Type to 'SPEED DIAL' and then you program the 'Dial Digit', which allows you to set the digits to be dialed.
- Set to 'Fixed Button' and then you can select the 'Button Type' from the list shown below.

<input type="checkbox"/>	Button Class	Button Type	Dial Digit	Button Label
1	<input type="checkbox"/> --- NONE ---			
2	<input type="checkbox"/> --- NONE ---			
3	<input checked="" type="checkbox"/> Digit	SPEED DIAL		
4	<input type="checkbox"/> Fixed Button	REDIAL		
5	<input type="checkbox"/> --- NONE ---	REDIAL		
6	<input type="checkbox"/> --- NONE ---	SPEED		
7	<input type="checkbox"/> --- NONE ---	CONFERENCE		
8	<input type="checkbox"/> --- NONE ---	MUTE		
9	<input type="checkbox"/> --- NONE ---	CALL BACK		
10	<input type="checkbox"/> --- NONE ---	DND/CALL FORWARD		
11	<input type="checkbox"/> --- NONE ---	TRANSFER		
		FLASH		
		PTT		
		Headset		

The profile can be applied to the user's phone. You can get to the screen below by either:

1. CM -> User -> User Phone Configuration
2. CM -> User -> User Setup, select a user and then towards the bottom of their profile select the 'Phone Configuration' tab.

NOTE: Below you will see that the profiles listed have a max display character limit of 28.

## Phone Configuration



Extension	<input type="text" value="277"/>
Site Name	<input type="text" value="Main"/>
User Name	<input type="text"/>
Device	<input type="text" value="UCE,Hard Phone"/>
MAC Address	<input type="text" value="LIP-9030 (B061C7 )"/>
Button Count	<input type="text" value="24"/>
DSS Slot 1	<input type="text"/>
DSS Slot 2	<input type="text"/>
Applied Profile	<input type="text"/>

**Phone Restart**

### Phone Configuration DN Call Failover

Button Profile :

	Butto	Phone No.	Dial Digit	Button Label	Digit Number Setting
1	<input type="checkbox"/> DN N	1234567890123456789012345678	696277		
2	<input type="checkbox"/> DN N	9030 (LIP)	277		
3	<input type="checkbox"/> No Assign				
4	<input type="checkbox"/> No Assign				
5	<input type="checkbox"/> No Assign				
6	<input type="checkbox"/> No Assign				
7	<input type="checkbox"/> No Assign				
8	<input type="checkbox"/> No Assign				