Flexible Button Profile

Last Modified on 12/02/2021 6:51 pm EST

Feature first available:

iPECS Cloud version 4.0.

Description:

Allows creation / customization of telephone templates that can be applied to user's phone.

Programmability:

The Profiles themselves can be created under the Customer Manager (CM) login under Company -> Flexible Button Profile. Here you can create or rename a profile as well as see what extensions have the profile applied to them.

<u>Recommendation</u>: Name the profile with the phone type and some descriptive word or short phrase. While the description can be useful, it does not show when you go to apply a profile to a phone.

<u>NOTE:</u> While the profile name below shows 30 characters (max characters currently untested), only 28 characters will show when you try to apply to a user (this is shown in a later screenshot).

Company	^	My Home					
Company Details		Elevible Button	Profile				
Line Settings		Flexible Bullon	Frome				
Time Schedule		Profile Button	Setting				
Call Barring		_					
Site Management		Profile	e Name	Device Type		Description	
LCM Management		1 🔽 12345	6789012345678901234567890	LIP			
eMG Series	\sim	2 9030		LIP			
Extension G/W Management							
Trunk G/W Management							
System Tone & Timer							
Phone LED Control		4		Dava (constant)	10		View 1
Voicemail Service	\sim	¢		ia <a 1="" 1<="" of="" page="" td=""><td>▶> ▶ 10 ¥</td><td></td><td>VIEW 1 - 2</td>	▶> ▶ 10 ¥		VIEW 1 - 2
Company Directory							Add Modify Del
Dial by Name Prompt							
Feature Codes							
Flexible Button Profile		Profile Applie	d Phone List				
Common Configuration		Extension +	Site Name	User Name	Device		MAC Address
Company Group		•		Lat yet Page 1 of 1	N N 20 Y		No records to
User	^	ġ.					
User Setup							
User Phone Configuration							
User Feature Configuration		Profile Name *	123456789012345678901234567890				
Account Information		Device Type *	LIP		\sim		
Call Manager	~	Description					

Select the Profile, then at the bottom of the page, click either 'Modify All' or select the desired buttons and then click 'Modify'.

<u>NOTE:</u> The information at the top shows that depending on the uer's configuration, Single-client accounts cannot program button 1 while Mult-client accounts cannot program buttons 1 or 2 as these are already pre-allocated. This thus make the number of buttons programmable on the profile 47 or 46 respectively.

ipecs					
Company	^	My Home			
Company Details Line Settings Time Schedule		Flexible Button Profile Profile Button Setting			
Call Barring Site Management LCM Management eMG Series	~	Button 1 on the phone does not Multi client does not apply to but	apply to the profile. tons 1 and 2.		
Extension G/W Management Trunk G/W Management System Tone & Timer			Button Type	Dial Digit	Button Label
Phone LED Control Voicemail Service Company Directory	~	2 3			
Dial by Name Prompt Feature Codes		47.			
Common Configuration Company Group		47 L			View 1 - 48 c
User	^	Modify All Save Cance	1		Modify Dele

The buttons themselves can be...

- Left blank (NONE)
- Set to 'Digit' which sets the Button Type to 'SPEED DIAL' and then you program the 'Dial Digit', which allows you to set the digits to be dialed.
- Set to 'Fixed Button' and then you can select the 'Button Type' from the list shown below.

	Button Class	Button Type	Dial Digit	Button Label
1	NONE 💙	~		
2	NONE 🗸	×		
3	Digit V	SPEED DIAL ¥		
4	Fixed Button 🖌	REDIAL 🗸		
5	NONE 🗸	REDIAL		
6	NONE 💙	CONFERENCE		
7	NONE 🗸	MUTE CALL BACK		
8	NONE 💙	DND/CALL FORWARD		
9	NONE 🗸	TRANSFER		
10	NONE V	PTT		
44		neausei		

The profile can be applied to the user's phone. You can get to the screen below by either:

- 1. CM -> User -> User Phone Configuration
- CM -> User -> User Setup, select a user and then towards the bottom of their profile select the 'Phone Configuration' tab.

NOTE: Below you will see that the profiles listed have a max display character limit of 28.

ne Configuration					
			Extension Site Name User Name Device MAC Address	277 Main UCE,Hard Phone LIP-9030 (B061C7)
4 or 5 x	Sense Sense		Button Count DSS Slot 1	24	
	E e e		DSS Slot 2 Applied Profile		
			Frome		Phone Rest
Phone Configuration Button Profile :	DN Call Failover	✓ Apply Profile	Frome		Phone Rest
Phone Configuration Button Profile :	DN Call Failover	Apply Profile	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto United Butto 1 DN N 122	DN Call Failover NONE NONE 345678901234567890123	Apply Profile Phone No. 696277	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto Butto DN Nt 2 DN Nt	DN Call Failover NONE NONE 145678901234567890123 P) 30 (LIP)	Apply Profile Phone No. 45678 277	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto Butto DN N C C DN N C C DN N C C N S C C C DN N C C C C C C C C C C C C C C C C C C	DN Call Failover NONE NONE 845678901234567890123 P) 30 (LIP)	 Apply Profile Phone No. 696277 277 	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto Butto DN Nt 2 DN Nt 3 No Assign 4 No Assign	DN Call Failover NONE 845678901234567890123 P) 30 (LIP)	 Apply Profile Phone No. 696277 277 	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto Butto DN Nt 2 DN Nt 3 No Assign 4 No Assign	DN Call Failover NONE NONE \$45678901234567890123 P) 80 (LIP)	Apply Profile Phone No. 696277 277	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto Button DN N 2 DN N 3 No Assign 4 No Assign 6 No Assign	DN Call Failover NONE	Apply Profile Apply Profile Phone No. 696277 277	Dial Digit	Button Label	Phone Rest
Phone Configuration Button Profile : Butto DN Nt 1 DN Nt 2 DN Nt 3 No Assign 4 No Assign 5 No Assign 6 No Assign 7 No Assign	DN Call Failover NONE NONE 345678901234567890123 9) 30 (LIP)	Apply Profile Phone No. 696277 277	Dial Digit	Button Label	Phone Rest