

# Breakout from Personal Voicemail

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## Feature first available:

iPECS Cloud version 4.0.

## Description:

This feature allows a caller to press a programmed digit to exit a user's voice mailbox greeting and forward to programmed destination, e.g. an attendant.

## Programmability:

This feature is programmed in the User's portal as shown below. It is important to note that the user should mention the programmed digit when recording their voicemail greeting and optionally where the caller will be sent when pressing it.

The screenshot shows a user portal interface with a sidebar on the left and a main content area on the right. The sidebar contains a navigation menu with categories: Company, My Phone & Feature, and Inbox. Under 'My Phone & Feature', 'Voicemail Setting' is selected and highlighted in blue. The main content area is titled 'Voicemail Setting' and contains a list of configuration options, each with a corresponding input field or dropdown menu. The 'Breakout Digit' and 'Forward Destination' fields are highlighted with a red rectangular box. The 'Breakout Digit' field contains the value '1', and the 'Forward Destination' field contains the value '810'. Other visible settings include Voicemail Password (masked with dots), VoiceMail Prompt (Company Prompt), E-mail Notification (Disable), Automatic Delete (Not Used), Play Order (Phone) (Oldest First), Date&time Skip (Skip), Encryption (Use), and Voice Title File (with a 'Browse' button).

Setting	Value
Voicemail Password *	.....
VoiceMail Prompt *	Company Prompt
E-mail Notification	Disable
Automatic Delete	Not Used
Play Order (Phone)	Oldest First
Date&time Skip	Skip
Encryption	Use
<b>Breakout Digit</b>	<b>1</b>
<b>Forward Destination</b>	<b>810</b>
Voice Title File	<input type="text"/> <a href="#">Browse</a>