

Feature Buttons

Last Modified on 01/26/2018 11:03 am EST

Along with the numeric keypad, speaker button, volume keys, and navigational control buttons , there are nine physical, labeled feature buttons on your iPECS phone:

- **Menu:** Open the programming interface for your phone. Typically, your iPECS phone will be provisioned for you and you won't need to use the Menu button unless you are directed to do so by your phone administrator. Be aware that making changes here may result in operational problems with your phone.
- **Speed:** Quick access to [speed dial numbers](#) that you create on your phone.
- **Transfer:** [Transfer](#) the active call to another extension or external number.
- **Message:** Log in to [check your voicemail](#) .
- **Headset:** Press to use a [headset](#) plugged into the headset jack on your phone.
- **Hold:** Put the active call on [hold](#) or retrieve a call on hold.
- **DND:** Put your phone in [Do Not Disturb](#) mode.
- **Mute:** [Disable outbound audio](#) on the active call so that the caller cannot hear you but you can hear the caller.
- **Directory:** Access your company [directory](#) .