

# Softkeys

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Three softkeys are located below the iPECS phone's LCD, and are assigned pre-programmed functions that change during phone operation to offer you different features relevant to the current state of the phone. For example, when you are on a call, the softkey labels change to offer you the ability to transfer the call, start a conference, end the call, and more.

If there are more than 3 features available, you'll see an arrow in the label of the right-most softkey. Press the Right and Left directional keys on the 4-way [selector button](#) to view all of the available softkeys.



When your phone is in an idle state, the following softkeys are available:

- **LOG:** View the phone's [Call Log](#).
- **DIR:** Open your company [directory](#).
- **REDIAL:** Place a call to the [last number dialed](#).



- **PICKUP:** [Answer a call at another ringing extension](#).
- **FWD:** [Forward your calls](#) to another extension or number.
- **DND:** Put your phone in [Do Not Disturb Mode](#)

