

Call Pickup

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A call ringing at an extension can be picked-up by users at other extensions.

Call Backs are not subject to Call Pickup.

Direct Call Pickup

1. Lift the handset or press the Speaker button.
2. Enter 511 ([feature code](#) for Direct Call Pick-Up).
3. Enter the ringing extension number.

Group Call Pickup

A call ringing at an extension can be picked up by a user at another extension who belongs to the same Pickup Group. If there are multiple calls ringing in the same Pickup Group, calls are answered in order of arrival, first in first answered.

1. Lift the handset or press the Speaker button.
2. Enter 510 ([feature code](#) for Group Call Pick-Up).