

# iPECS Cloud New User Setup

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## Get started with iPECS Cloud

- [Connect your iPECS Cloud desktop phone.](#)
- Review the available [iPECS Cloud phone features](#). You'll probably want to start with [making](#) and [answering calls](#), listening to your [voice messages](#)., and setting up [call forwarding](#).
- Use the [iPECS Cloud User Portal](#) in your browser. You can use the User Portal to perform many of the same features that you can using your phone, as well as many more including:
  - Listen to and [manage call recordings](#)
  - Change [user settings](#)
  - [View call history](#)
  - [Add flexible feature buttons to your phone](#) for features that you use often
- Premium Users have access to the Unified Communications client. Install them using the [iPECS Cloud Unified Communications Setup Guide](#).

## If you need help

E-mail [ipeccsupport@vertical.com](mailto:ipeccsupport@vertical.com) or call us at 833-225-6831.