

# iPECS New User Setup

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## Get started with iPECS

- [Connect your iPECS desktop phone](#) .
- Review the available [iPECS phone features](#) . You'll probably want to start with [making](#) and [answering calls](#) , listening to your [voice messages](#) ., and setting up [call forwarding](#) .
- Use the [iPECS Cloud User Portal](#) in your browser. You can use the User Portal to perform many of the same features that you can using your phone, as well as many more including:
  - Listen to and [manage call recordings](#)
  - Change [user settings](#)
  - [View call history](#)
  - [Add flexible feature buttons to your phone](#) for fatures that you use often
- Premium Users have access to the Unified Communications client. Install them using the [iPECS Unified Communications Setup Guide](#) .

## If you need help

E-mail [ipecssupport@vertical.com](mailto:ipecssupport@vertical.com) or call us at 833-225-6831.