Voice Mail Schedule for Shared Line

Last Modified on 12/29/2023 5:41 pm EST

Feature first available:

iPECS Cloud version 6.0.

License Required:

Shared line licenses

Description:

Allows a schedule to a Shared Line, similarly as you can to an Auto Attendant. you can open and close the shared line and upload a greeting to a Shared Line mailbox.

Programming:

Configuration

• Before setting up, the Customer Manager needs to check that there is a Shared Line to specify the Voice Mail schedule and it is enabled to use the Voice Mail feature.

Customer Manager Portal > Call Manager > Shared Line

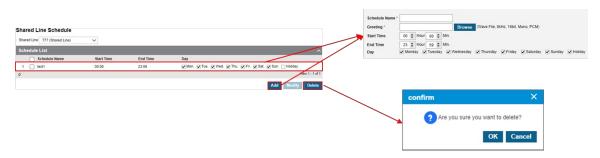
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- Bile Al Steel V
Shared Line List (20 Licenses)
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Add Modify Dutete Additional Feature a
Voice Mail Use V
- Play Order : Oldest First 🗸
- Password :
- E-mail Notification : Disable 🗸
- Date&Time Skip : Not Skip 🗸
- Encryption : Use 🗸
Save Car

• Next Select a Shared Line to specify the Voice Mail schedule.

Customer Manager Portal > Company > Voicemail Service > Shared Line Schedule

Shai	red Line Schedule					
· Shar	ed Line 777 (Shared Line)	\sim				
Schedule List						
	Schedule Name	Start Time	End Time	Day		
1	test1	00:00	23:59	Mon. V Tue. V Wed. V Thu. V Fri. Sat. Sun. Holiday		
φ				View 1 - 1 of 1		
				Add Modify Delete		

• The Customer Manager can add, modify and delete schedules.



* Holiday schedule follows the company schedule.

Customer Manager Portal > Company > Time Schedule

Item	Description
Schedule Name	Name of the schedule (Max 24 characters)
Greeting	Upload greeting file as wav format (8KHz/16bit/Mono)
Start Time	Set Start (HH:MM) time of the schedule
End Time	Set End (HH:MM) time of the schedule
Day	Select day(s) to apply defined schedule