Cisco SPA 112 2-Port Phone Adapter

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The SPA 112 connects 2 analog phones to a VoIP service provider.



SPA 112 Setup

Connect the SPA 112 to your network according to the instructions included with the device. When the IP
address is discovered, enter it in the address bar of a web browser to go to the Cisco Phone Adapter Device
Configuration Utility.

NOTE: Attaching an analog phone to one of the ports, you can use the integrated IVR to obtain the IP address as follows:

- Go off-hook and press **** in quick succession.
- When prompted to enter the option, dial 110#; the IVR will then play the current IP address.
- 2. Choose Quick Setup on the menu bar:

CISCO Phone Adap	ter Configuration Util	ty		
Quick Setup Network Setu	up Voice Administration	Status		
Quick Setup	Quick Setup			
	Line 1 Proxy: Display Name: Password: Dial Plan:	66.171.194.10 27743 	Liser ID:	69000327743
	Line 2 Proxy: Display Name: Password: Dial Plan:	(*xc([3469]11]000)[2.9]xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	User ID:	

For Line 1, enter:

- Proxy: IP address of SBC 66.171.194.10
- Display Name: Extension number used for the SPA 112.
- For the values to enter for the following user settings, launch the iPECS Cloud Manager Console and choose User > User Setup. Select the user and scroll down to view the user's Device tab:

Device	Feature	Service	Information	DN Based CID Routing				
Assignee	d Device							
- CISCO	SPA112 (Use	er ID : 6900032	27743)	Authentication ID	27743	Authentication Password	•••••	

- User ID: Enter the User ID displayed on the Device tab in parentheses.
- Password: Password entered when this user was created in User Setup.
- Dial Plan: Using [2-9]11|03|011xxx.T|91[2-9]xxxxxxxxx|[1-8]xxxx will configure the SPA 112 with the correct dial plan format.
- 3. Choose Network Setup on the menu bar.
- 4. Expand Basic Setup in the left pane and click Internet Settings.

CISCO Phone Adapter Configuration Utility								
Quick Setup Network Setup	Voice Administration Status							
	Internet Settings							
Time Settings Advanced Settings	Internet Connection Type							
	Connection Type: Static IP							
	C Internet IP Address: 172 . 19 . 9 . 29							
	Subnet Mask: 255 . 255 . 252 . 0							
	C Default Gateway: 172 . 19 . 8 . 1							
	MTU: Auto V 0							
	Optional Settings							
	Host Name: SPA112							
	Domain Name:							
	DNS Server Order: Manual •							
	Primary DNS: 8 . 8 . 8							
	Secondary DNS: 0 . 0 . 0							
	Submit Cancel							

Enter:

- Connection Type: Static IP or DHCP.
- Internet Address: If connection type is set to Static IP, enter the IP address of the SPA 112 on the network.
- Subnet Mask: If connection type is set to Static IP, enter the subnet mask of the network.
- Default Gateway: If connection type is set to Static IP, enter the IP address of the default gateway.

- MTU: Select Auto.
- Host Name: Name of the SPA 112 on the network.
- Domain Name: Name of the network domain if needed.
- DNS Server Order: If connection type is set to Static IP, enter the IP address of the DNS server.

If connection type is set to Static IP, click Submit to save your changes.

- 5. Choose Voice on the menu bar.
- 6. Select SIP in the left pane.

cisco Pho	one Adapte	er Configu	ration Utility				
Quick Setup	Network Setup	Voice	Administration	Status			
Information System		SIP					
SiP Provisioning Regional Line 1 User 1 Line 2 User 2		SIP Timer Vi SIP T1: SIP T4: SIP Timer F SIP Timer D INVITE Expl Reg Min Exp Reg Retry Ir Reg Retry Ir Reg Retry Ir	alues (sec) : : : : : : : : : : : : : : : : : : :	5 5 16 32 240 1 30 0 0		SIP T2: SIP Timer B: SIP Timer H: SIP Timer J: ReINVITE Expires: Reg Max Expires: Reg Retry Long Intvi: Reg Retry Long Random Delay.	4 32 32 30 7200 1200 0
		Response S SIT1 RSC: SIT3 RSC: Try Backup RTP Parame RTP Port Mi RTP Packet Max RTP IC No UDP Cho	tatus Code Handling RSC: eters n: Size: MP Err: ecksum:	10384 0.030 0 0		SIT2 RSC: SIT4 RSC: Retry Reg RSC: RTP Port Max: RTP Tx Packet Size Follows Remote SDP: RTCP Tx Interval: Stats In BYE:	24883

For RTP Parameters, adjust the RTP port range:

- RTP Port Min: 16384
- RTP Port Max: 24383
- 7. Select Line 1 in the left pane:

cisco Phone Adapter Configuration Utility									
Quick Setup Network Setu	p Voice Administratio	n Status							
Information System	Line 1								
Provisioning Regional	General Line Enable:	yes 🗸							
User 1 Line 2 User 2	Streaming Audio Server (SA SAS Enable: SAS Inbound RTP Sink:	S)		1	SAS DLG Refresh Intvl:	30			
	NAT Settings NAT Mapping Enable: NAT Keep Alive Msg:	no V SNOTIFY		1	NAT Keep Alive Enable: NAT Keep Alive Dest:	yes v SPROXY			
	Network Settings SIP ToS/DiffServ Value: RTP ToS/DiffServ Value: Network Jitter Level:	0x68 0xb8 high ~		2	SIP CoS Value: RTP CoS Value: Jitter Buffer Adjustment:	3 [0-7] 6 [0-7] yes ~			
	SIP Settings SP Transport: SP Tonsport: Auth Resync-Reboot SP Remote-Party-D: SP Debug Option: Restrict Source IP- Refer Target Bye Delay: Refer-To Target Contact Auth Br/TE:	U0P → no → yes → yes → yes → yes → none → 0 0 0 0 0 0 0 0 0 0 0 0 0			SIP Port: EXT SIP Port: SIP Proxy-Require: SIP GUD: RTP Log Intv1: Referor Bye Delay: Referoe Bye Delay: Stoky 183: Bonk 183: Do Call Watting:	5000 5000 no ∨ 0 4 0 0			
	Autor revolte: Use Anonymous With RPD: Call Feature Settings Bind Atha:Xfer Enable: Xfer When Hangup Conf: Conference Bridge Ports: Emergency Number: Feature Key Sync:	no yes yes yes 3 yes			Nevry 102 UII Cell Wealing: Use Local Addr In FROM: MOH Server: Conference Bridge URL: Enable IP Dialing: Mailbox ID:				

For General, enter:

• Line enable: yes

For Network Settings, enter:

• NAT Keep Alive Enable: yes

For SIP Settings, enter:

- SIP Transport: UDP
- SIP Port: 5060
- EXT SIP Port: 5060

Scroll down to Proxy and Registration:

Phone Adapter Configuration Utility								
Quick Setup Network Setup	Voice Administration	Status						
I I I I I I I I I I I I I I I I I I I								
Information System	Line 1							
Provisioning Regional Line 1 User 1 User 2 User 2	Proxy and Registration Proxy: Outbound Proxy: Use Outbound Proxy: Register: Register Expires: Use DNS SRV: Proxy Fallback Intv: Maillox Subscribe URL:	66 171 194 10 □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Use OB Proxy in Dialog: Make Call Without Reg: Ans Call Without Reg: DNS SRV Auto Prefix: Proxy Redundancy Method: Malibox Subscribe Expires:	no ▼ no ▼ no ▼ Normal ▼ 2147463647 ▼				
	Subscriber Information Display Name: Password: Auth ID: SIP URI:	27743	User ID: Use Auth ID: Resident Online Number:	69000327743 yes v				
	Supplementary Service Subsci	iption	Black CID Care					
	Call Waiting Serv: Block ANC Serv: Cfwd All Serv:	lice . Ince .	Dist Ring Serv: Cfwd Busy Serv:	yes V yes V				
	Cfwd No Ans Serv: Cfwd Last Serv: Accept Last Serv:	yes T yes T yes T	Cfwd Sel Serv: Block Last Serv: DND Serv:	yes T yes T yes T				
	CID Serv: Call Return Serv:	yes * yes *	CWCID Serv: Call Redial Serv:	yes V yes V				
	Call Back Serv: Three Way Conf Serv: Unattn Transfer Serv:	yes T yes T wes T	Three Way Call Serv: Attn Transfer Serv: MWI Serv:	yes T yes T				
	VMWI Serv: Secure Call Serv:	yes *	Speed Dial Serv: Referral Serv:	yes T yes T				
	Feature Dial Serv: Reuse CID Number As Name:	yes v yes v	Service Announcement Serv: CONFCID Serv:	no ▼ yes ▼				

Enter:

- Proxy: IP of SBC 66.171.194.10
- Register: yes

For Subscriber Information, enter:

- **Display Name**: Extension number used for the SPA 112.
- Password: Password entered when this user was created in User Setup.
- Auth ID: Authentication ID displayed on the user's Device tab in the Manager Console.
- User ID: User ID displayed on the user's Device tab in the Manager Console.

Device	Feature	Service	Information	DN Based CID Routing			
Assigne	d Device						
- CISCO	SPA112 (Use	er ID : 690003	27743)	Authentication ID	27743	Authentication Password	*****

Scroll down to Audio Configuration:

Cisco Phone Adapter Configuration Utility								
Quick Setup Network Setup	D Voice Administration	Status						
Information System SIP Provisioning Regional Line 1	Line 1 Accept Last Serv: CID Serv: Call Return Serv:	yes > yes > yes >	DND Serv: CWCID Serv: Call Redial Serv:	yes ~ yes ~ yes ~				
User 1	Call Back Serv:	yes v	Three Way Call Serv:	yes 🗸				
User 2	Three Way Conf Serv:	yes v	Attn Transfer Serv:	yes 🗸				
	Unattn Transfer Serv:	yes v	MWI Serv:	yes 🗸				
	VMWI Serv:	yes v	Speed Dial Serv:	yes 🗸				
	Secure Call Serv:	yes v	Referral Serv:	yes 🗸				
	Feature Dial Serv:	yes v	Service Announcement Serv:	no 🗸				
	Reuse CID Number As Name:	yes 🗸	CONFCID Serv:	yes 🗸				
	Audio Configuration							
	Preferred Codec:	G711u 🗸	Second Preferred Codec:	Unspecified \checkmark				
	Third Preferred Codec:	Unspecified \lor	Use Pref Codec Only:	no 🗸				
	Use Remote Pref Codec:	no 🗸	Codec Negotiation:	Default 🗸				
	G729a Enable:	yes 🗸	Silence Supp Enable:	no 🗸				
	G726-32 Enable:	yes 🗸	Silence Threshold:	medium 🗸				
	FAX V21 Detect Enable:	yes 🗸	Echo Canc Enable:	yes 🗸				
	FAX CNG Detect Enable:	yes 🗸	FAX Passthru Codec:	G711u 🗸				
	FAX Codec Symmetric:	yes 🗸	DTMF Process INFO:	yes 🗸				
	FAX Passthru Method:	NSE V	DTMF Process AVT:	yes 🗸				
	FAX Process NSE:	yes 🗸	DTMF Tx Method:	INFO \checkmark				
	FAX Disable ECAN:	no v	DTMF Tx Mode:	Strict ~				
	DTMF Tx Strict Hold Off Time:	70	FAX Enable T38:	no 🗸				
	Hook Flash Tx Method:	None \sim	FAX T38 Redundancy:	1 🗸				
	FAX T38 ECM Enable:	yes 🗸	FAX Tone Detect Mode:	caller or callee \vee				
	Symmetric RTP:	no 🗸	FAX T38 Return to Voice:	no 🗸				
	Modem Line:	no 🗸	RTP to Proxy in Remote Hold:	no 🗸				
	Dial Plan							
	Dial Plan:	([2-9]11 03 011xxxx:T 9,1[2-9]xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx						
	FXS Port Polarity Configuration	n						
	Idle Polarity:	Forward v	Caller Conn Polarity:	Forward ~				
	Callee Conn Polarity:	Forward V						

Enter:

- Preferred Codec: G711u
- DTMF Tx Method: INFO

For Dial Plan, using:

- [2-9]11|03|011xxx.T|91[2-9]xxxxxxxx|[4-8]xx|[1-3]xx will configure the SPA with the correct dial plan format for most customers with 3 digit extensions
- [2-9]11|03|011xxx.T|91[2-9]xxxxxxxx|[4-8]xx|[1-3]xxx will configure the SPA with the correct dial plan format for most customers with 4 digit extensions
- [2-9]11|03|011xxx.T|91[2-9]xxxxxxxx|[4-8]xx|[1-3]xxxx will configure the SPA with the correct dial plan format for most customers with 5 digit extensions

For other configurations, please reference your Cisco SPA documentation or contact iPECS Support.